SERVICE HOTLINE

### REFERENCE NUMBER: 17/2018

29 January 2018

## UPDATE ON PROBLEMS WITH THE LONDON POP SERVICES ON 26 JANUARY 2018

The JSE encountered technical difficulties with regards to the London POP Services of which the root cause has been established as a technical failure on the service provider's network, including the redundant link providing this service.

The JSE has taken this up with the relevant service provider and are waiting the final root cause analysis and mitigation actions.

The JSE apologises for the inconvenience caused.

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Market / Service: JSE London POP

Environment(s): Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

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